John Kenney

UX Designer based in Minneapolis, MN

☒ johnrkenneydesign.com
✉ johnrkenneydesign@gmail.com

TECHNICAL SKILLS

Software: Figma, Adobe XD, Axure RP, Jira, Zeplin, DevOps, Miro, Sharepoint, Confluence
Processes: User Centered Design, Design Thinking, Kanban, Scrum, User Research, Usability Testing
Development: HTML, CSS, JavaScript

WORK EXPERIENCE

UX/UI Designer, *Midmark Corporation | Remote*   Mar 2023 – Feb 2024

- As the newest member of our in-house Design + Human Factors team, built trust and open communication in product teams of varying UX engagement
- Applied research insights, design system standards, and UX best practices across an omni-channel ecosystem of products
- Facilitated design-to-development processes for complex concepts, like notifications and personalization, often bridging the gap between Waterfall and Agile teams
- Documented designs to FDA standards with unique stakeholders from data science to firmware

UX Designer, *Best Buy | Remote*   Mar 2022 – Mar 2023

- Practiced Kanban framework on a centralized UX team; designed internal order fulfillment experiences for React applications; new user flows reduced order cancellations by 80bps
- Exercised a strategic mindset to refine our design system and pattern libraries for consistent and scaleable experiences
- Adapted to new processes, shifting requirements, and communication styles with Product, Engineering

UX Design Intern, *Known Point Technologies | Remote*   Jan 2022 – Jun 2022

- Conducted user interviews and usability testing; determined unique goals and needs of defense attorneys for EMR request software
- Tailored Design Thinking principles to unique constraints, limitations
- Responded to and provided feedback on complex design problems, carefully articulating design recommendations to appropriate stakeholders

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EDUCATION

☒ <u>Certificate, UX/UI</u> *University of Minnesota*   Dec 2021

☒ <u>B.A. English</u> *University of Minnesota*   May 2019

☒ <u>UX Certified</u> *Nielsen Norman Group*   Nov 2023

ADDITIONAL CERTIFICATIONS

JavaScript Algorithms and Data Structures

Responsive Web Design

Web Accessibility

Embedded UI Design

Prompt Engineering for Chat GPT