John Kenney

UX Designer

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Experience

UX Designer | Midmark Corporation

Mar 2023 – Feb 2024

- Built trust, open communication in teams of varying UX maturity
- Refined IoT product designs; web, mobile, embedded
- Collaborated with unique stakeholders from data science to firmware

UX Designer | Best Buy

Mar 2022 – Mar 2023

- Practiced Kanban framework on a centralized UX team
- Adapted to new processes, communication styles with Product, Engineering
- Created user flows which reduced order cancellations by 80bps

UX Designer | Known Point Technologies

Jan 2022 – Jun 2022

- Conducted user interviews and usability testing
- Tailored Design Thinking principles to unique constraints, limitations
- Responded to and provided feedback on complex design problems

Education

UX Certified | Nielsen Norman Group

Formal UX training; subjects such as Designing Influence, Lean UX + Agile

UX/UI Certificate, Bachelor of Arts | University of Minnesota

Six-month training program; practiced foundational Design Thinking skills

Additional Certifications

Responsive Web Design • Embedded UI Design • Prompt Engineering for Chat GPT • Web Accessibility

Software Skills

- Figma • Jira • Zeplin • DevOps • Miro • Github • HTML/CSS/JS